

Agenda Item 7

Lincolnshire Health and Wellbeing Board – 5 June 2018

Chairman's Announcements

Lincolnshire Health and Wellbeing Board Annual Report 2017/18

As this is our Annual General Meeting, I think it is important we recognise our achievements during 2017/18, as well as thinking ahead to the opportunities and plans for the coming year. The health and care system in Lincolnshire continues to face a number of significant challenges with increasing demand for services coupled with recruitment and financial difficulties. To address these issues we need to continue to work together to promote greater integration and build closer working relationships to ensure the services we deliver meet the needs of our residents and tackle the factors that affect everyone's health and wellbeing, both now and in the future.

I am therefore pleased to present the Health and Wellbeing Board's first Annual Report (see Appendix A) which highlights the range of work that has been undertaken on behalf of the Board. The report also includes an overview of health and wellbeing in Lincolnshire based on the latest data updates in the Joint Strategic Needs Assessment. I hope partners find this a useful reference document and I would encourage you to share it within your organisations.

A copy of the report will be published on Lincolnshire Health and Wellbeing Board page on the council's website and details shared wider through the HWS newsletter and partnership networks.

Lincolnshire Sustainability and Transformation Partnership – Decision by Lincolnshire County Council Executive – 1 May 2018

On 1 May 2018, the County Council's Executive considered a report on the Lincolnshire Sustainability and Transformation Partnership. The intention of the report was to clarify the relationship between the County Council and the NHS in Lincolnshire.

The Executive expressed its concern that despite considerable effort being expended into producing a Lincolnshire plan for health and care over several years, nothing substantive has yet emerged.

The Executive decided to advise the NHS in Lincolnshire that it is the County Council's view that an external review should be undertaken of the governance arrangements for the Lincolnshire Sustainability and Transformation Partnership to provide:

1. clarity of decision making and accountability;
2. a clear definition of the roles of the partners;
3. effective engagement with democratic processes; and
4. robust oversight of the delivery of the STP plan and associated financial savings and changes in NHS expenditure.

Director of Public Health Annual Report for Lincolnshire 2017

The DPH Annual Report 2017, which reports on the state of the health of the people in Lincolnshire, has now been published and is available to view on the Lincolnshire Research Observatory and the county council's website. This year's report considers two specific areas:

- ***Ageing and Health; the potential of prevention*** – the section considers the relationship between ageing and health. The demographic trend is often described in health and care terms as a significant threat or challenge to the sustainability of local health and care systems. The increase in need and demand for care is often portrayed as the unavoidable scenario to ageing, worsening health and loss of independence. The reports suggest that preventative measures which improve and sustain the long-term health and wellbeing of all local people could provide an alternative scenario in older age.
- ***Health Protection and Communicable Disease*** – the protection of the health of the population from known hazards, and the monitoring of health to identify emerging hazards are cornerstones of public health. Health protection aims to prevent or minimise the harm caused by infectious diseases, as well as diminish the health impacts on non-infectious hazards, such as extreme weather and chemical exposures.

Healthwatch Lincolnshire Report: 'When will I be seen?' – Patients Experience of Accessing GP Appointments

On 16 April 2018, Healthwatch Lincolnshire published '*When will I be seen? Patients Experience of Accessing GP Appointments*'. This report is based on the analysis of the views of patients in October and November 2017, at twelve GP practices, three in each of the four clinical commissioning group areas. The report is available to view at <http://www.healthwatchlincolnshire.co.uk/wp-content/uploads/GPappointmentreportfinal-2.pdf>

The report highlighted eight key messages:

1. Patients need to understand the impact of waiting to see a preferred GP.
2. Patients may need to be more flexible about the days and times of their appointments.
3. Patients welcome online booking and suggest this should be extended to advanced booking.
4. GPs often ask patients to see them '*next week*', but are not always aware of appointment availability. This impacts on the patient's ability to self-monitor.
5. Recognition that some groups of people need more flexibility e.g. working parents and carers.
6. Sit and wait GP telephone triage are well received – patients really like this system.
7. Patients would benefit from understanding the role of reception. For example, initial telephone triage is an important step for patients, signposting to the correct support to meet their needs.
8. Healthwatch Lincolnshire are told that, for many patients, booking a 'routine' appointment to see their GP is taking longer than a few years ago.